



## Club Card Application Form

(please print)

*Please complete this short application form. Your application, presented with a piece of valid photo identification, will be processed on the spot and you will receive your own Club Card to enjoy the benefits we have to offer.*

New Application

Club Card Update (Complete Applicable Areas Only)

Items written in **Bold** are required.

Miss    Mr    Mrs    Ms    None

**First Name:**

Middle Name(s):

**Last Name:**

**Gender:**    Male    Female

**Date of Birth:**

**Month (MM)**

**Day (DD)**

**Year (YYYY)**

**Mailing Address:**

**City / Town:**

**Province / State:**

**Postal / Zip Code:**

**Country:**

**Phone Number:** (       )

Email Address:

**Are you currently prohibited from entering Club Regent Casino or McPhillips Station Casino as part of the voluntary or involuntary exclusion program?**

Yes    No

**Do you have an immediate family member employed by Manitoba Lotteries?**

Immediate family member – Defined as father, mother, brother, sister, spouse (including common-law spouse), child or ward of the employee.

Yes    No

Please indicate your preferred language for member communication:

English    French

I consent to receive promotional information from Manitoba Lotteries:

Email    Mail    Phone

*Please note: Optional Player Choice Limits are available to Club Card members to help manage time and money spent on electronic gaming play. Visit the Players Booth for more information.*

**I have read and abide by the Terms & Conditions of the Club Card Program.**

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

Manitoba Lotteries, on behalf of the Province of Manitoba, is legally authorized to conduct and manage casino gaming activity in Manitoba. Manitoba Lotteries operates Club Regent Casino and McPhillips Station Casino which feature this Club Card Program. The personal information collected in this application relates to the management and accounting of the Club Card Program, marketing and customer research activities and may be shared internally to enable the implementation of a voluntary or involuntary exclusion. The information is confidentially maintained in accordance with the *Freedom of Information and Protection of Privacy Act* and may be disclosed only in accordance with legislative enactments or as may be required by law. Any questions regarding the collection, use or disclosure of the personal information collected on this application may be directed to the Privacy Compliance Officer, Manitoba Lotteries, 1390 Pacific Avenue, Winnipeg, Manitoba, R3E 3R9, Telephone (204) 957-2500 ext. 2552.

**Manitoba Lotteries  
Use Only**

Player ID Number: \_\_\_\_\_ Date Enrolled : \_\_\_\_\_

ID Verified:  \_\_\_\_\_ (Initial/Emp #) ID Type: \_\_\_\_\_

Quick Enroll: \_\_\_\_\_ (Initial/Emp #) Full Enroll: \_\_\_\_\_ (Initial/Emp #)

Card Pick Up:  CRC    MSC   Casino Host: \_\_\_\_\_

Rev. August 31, 2011

For more information:

[www.casinosofwinnipeg.com](http://www.casinosofwinnipeg.com)

Local: (204) 957-2500 Toll Free: 1-800-265-3912

If gambling is becoming more than just a game for you or anyone you know, call the Problem Gambling Helpline at 1-800-463-1554

**Remember...keep it a game.**



## Club Card Program Terms & Conditions



1. Applicants must be eighteen years of age or older to participate and must comply with all terms and conditions of membership.
2. To sign up for a Club Card, valid photo identification (ID) must be presented in person. A list of acceptable forms of ID is maintained at the Players Booth at both casinos.
3. Manitoba Lotteries employees may not participate in the Club Card Program. Immediate family members\* of Manitoba Lotteries employees, as defined by Manitoba Lotteries policy, may apply for Club Card Program membership and receive associated benefits, with the exception of promotional elements.\*\* Manitoba Lotteries employee family members must disclose their family status at the time of application, and are responsible for updating their membership in the event of any change to family status.  
**\*Immediate Family Member** – Defined as father, mother, brother, sister, spouse (including common-law spouse), child or ward of the employee.  
**\*\*Promotional Elements** – An event or promotion in which a winner(s) may be randomly drawn and awarded a prize that has a value greater than \$100 (i.e. Showdowns, Ballot Draws, Scan to Win and similar promotions).
4. A membership application must be completed and signed by the applicant agreeing to the Club Card Program Terms & Conditions. Manitoba Lotteries reserves the right to determine eligibility and may deny any application to the Club Card Program.
5. Persons under voluntary or involuntary exclusion are not permitted in Club Regent Casino or McPhillips Station Casino and therefore may not apply for or participate in the Club Card Program for the duration of the exclusion.
6. Club Card Program members may have only one active card / membership. Cards remain the property of Manitoba Lotteries.
7. Club Card Program benefits, including Player Points, offers and other membership privileges, are not transferable. Only one Club Card may be applied to membership privileges unless otherwise stipulated.
8. In the event of death, a member's Executor or Administrator may request payment of Player Points by submitting a *Request for Payment of Deceased Club Card Member's Player Points* form along with required documentation. See Players Booth for program information.
9. Valid ID along with the member's Club Card must be presented for all redemptions. All transactions must be completed in person.
10. Player Points are redeemable only for selected products and services. See the casino for details.
11. Club Cards with no activity for a period of eighteen (18) consecutive months will be considered inactive and will be archived in the Club Card system. Unredeemed Player Points and offers associated with archived accounts will be forfeited.
12. Manitoba Lotteries assumes no liability for any loss or damage as a result of the misuse of the card.
13. The card may only be used by the named card holder. Manitoba Lotteries is not responsible for lost or stolen cards. Members are responsible for notifying Manitoba Lotteries when a card is lost or stolen and must provide the required ID to obtain a replacement card.
14. It is the member's responsibility to ensure the card is properly inserted and accepted for play.
15. It is the member's responsibility to notify Manitoba Lotteries of any changes to their Club Card information and / or status. Personal information will be changed only upon presentation of member Club Card and valid ID.
16. Manitoba Lotteries reserves the right to adjust Player Points balances as a result of operational errors and/or malfunctions.
17. Manitoba Lotteries reserves the right to cancel or modify the Club Card Program or the Terms & Conditions in any way without prior notice. Members will have a period of 180 days to redeem Player Points should Manitoba Lotteries cancel the Club Card Program.
18. Gaming Activity Reports will be made available to patrons who complete a request form. Reports will be provided to the member only upon presentation of their Club Card and valid ID.
19. These Terms & Conditions supersede all previously existing Terms & Conditions. Manitoba Lotteries may amend these Terms & Conditions or issue successor or replacement Terms & Conditions at any time and in any manner without prior notice. By participating in the Club Card Program, all members agree to comply with and be bound by these official Terms & Conditions and any amended successors or replacements.
20. Manitoba Lotteries, on behalf of the Province of Manitoba, is legally authorized to conduct and manage casino gaming activity in Manitoba. Manitoba Lotteries operates Club Regent Casino and McPhillips Station Casino which feature this Club Card Program. The personal information collected in this application relates to the management and accounting of the Club Card Program, marketing and customer research activities and may be shared internally to enable the implementation of a voluntary or involuntary exclusion. The information is confidentially maintained in accordance with the *Freedom of Information and Protection of Privacy Act* and may be disclosed only in accordance with legislative enactments or as may be required by law. Any questions regarding the collection, use or disclosure of the personal information collected on this application may be directed to the Privacy Compliance Officer, Manitoba Lotteries, 1390 Pacific Avenue, Winnipeg, Manitoba, R3E 3R9, Telephone (204) 957-2500 ext. 2552.

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