



## Club Card Program Terms & Conditions

1. Applicants must be eighteen (18) years of age or older to participate and must comply with all terms and conditions of membership.
2. To sign up for a Club Card, valid government issued photo identification (ID) and proof of age must be presented in person. A list of acceptable forms of ID is maintained at the Players Club at Club Regent Casino, McPhillips Station Casino and the Shark Club Gaming Centre.
3. Manitoba Liquor & Lotteries Corporation (MBLL) employees may not participate in the Club Card Program. Immediate family members\* of MBLL employees may apply for Club Card Program membership and are eligible to receive all the associated benefits, but cannot participate in promotions, contests, promotional contests or lottery schemes involving a random draw for a prize (i.e. Showdowns, Ballot Draws, Scan to Win and similar promotions). MBLL employee family members must disclose their family status at the time of application, and are responsible for updating their membership in the event of any change to family status.  
  
\*Immediate family member – Defined as father, mother, brother, sister, spouse (including common-law spouse), or child of the employee.
4. A membership application must be completed and signed by the applicant agreeing to the Club Card Program Terms & Conditions. MBLL reserves the right to determine eligibility and may deny any application to the Club Card Program.
5. Persons under voluntary or involuntary exclusion are not permitted in Club Regent Casino, McPhillips Station Casino or Shark Club Gaming Centre and therefore may not apply for or participate in the Club Card Program for the duration of the exclusion.
6. Club Card Program members may have only one active membership and up to two active Club Cards. Cards remain the property of MBLL.
7. Club Card Program benefits, including Player Points, offers and other membership privileges, are not transferable. Only one Club Card may be applied to membership privileges unless otherwise stipulated.
8. In the event of death, a member's Executor or Administrator may request payment of Player Points by submitting a *Request for Payment of Deceased Club Card Member's Player Points* form along with required documentation. See Players Club for program information.
9. Valid government issued photo ID along with the member's Club Card must be presented for all in person redemptions.
10. Player Points are redeemable only for selected products and services. See the Players Club for details.
11. Club Cards with no activity for a period of eighteen (18) consecutive months will be considered inactive and will be archived in the Club Card system. Unredeemed Player Points and offers associated with archived accounts will be forfeited.
12. MBLL assumes no liability for any loss or damage as a result of the misuse of the card.
13. The card may only be used by the named card holder. MBLL is not responsible for lost or stolen cards. Members are responsible for reporting their card lost or stolen and must have identification verified before they can obtain a replacement card.
14. It is the member's responsibility to ensure the card is properly inserted and accepted for play.
15. It is the member's responsibility to notify MBLL of any changes to their Club Card information and / or status. Personal information will be changed only upon verifying the identification of the member. Changes to email address and opt-in to electronic communication must be completed in person at the Players Club or at [casinosofwinnipeg.com](http://casinosofwinnipeg.com). Opt-out of electronic communication must be done through the unsubscribe feature included within each electronic communication.
16. MBLL reserves the right to adjust Player Points balances as a result of operational errors and/or malfunctions.
17. MBLL reserves the right to cancel or modify the Club Card Program or the Terms & Conditions in any way without prior notice. Members will have a period of 180 days to redeem Player Points should the Club Card Program be cancelled.
18. Gaming Activity Reports will be made available to patrons who complete a request form. Reports will be provided to the member only upon presentation of their Club Card and valid government issued photo ID.
19. These Terms & Conditions supersede all previously existing Terms & Conditions. MBLL may amend these Terms & Conditions or issue successor or replacement Terms & Conditions at any time and in any manner without prior notice. By participating in the Club Card Program, all members agree to comply with and be bound by these official Terms & Conditions and any amended successors or replacements.
20. Manitoba Liquor and Lotteries Corporation (MBLL), on behalf of the Province of Manitoba, is legally authorized to conduct and manage casino gaming activity in Manitoba. MBLL operates Club Regent Casino, McPhillips Station Casino and the Shark Club Gaming Centre which feature this Club Card membership program, and is authorized to collect your personal information on this form along with information relating to your gaming activity and promotional program participation through your use of the Club Card, by section 36(1)(b) of the Freedom of Information and Protection of Privacy Act (FIPPA). This information is required for the administration, management and accounting of the Club Card program, the marketing of all MBLL products and services, member research, player development activities and to enable the implementation of a voluntary or involuntary exclusion from participating in gaming on Liquor & Lotteries premises. We collect only the minimum amount of information necessary to fulfill these purposes. Your personal information is protected in accordance with the privacy provisions of FIPPA. MBLL cannot use or disclose it for any other purpose unless you consent or we are authorized or required to do so by FIPPA. Any questions regarding the collection or management of the personal information collected may be directed to the Privacy Compliance Officer, Manitoba Liquor & Lotteries, 1390 Pacific Avenue, Winnipeg, Manitoba, R3E 3R9, Telephone (204) 957-2500 ext. 2552.

November 28, 2016

For more information:

[casinosofwinnipeg.com](http://casinosofwinnipeg.com)

Local: (204) 957-2500 Toll Free: 1-800-265-3912

**18+** | ENJOY  
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